

**STATE OF NEW HAMPSHIRE LIQUOR COMMISSION INVITATION TO SUBMIT  
PROPOSAL FOR:**

**MASTER PLUMBING SERVICES**

**RFP No. 2022-03-MASTER PLUMBING SERVICES**

**COMMISSION'S RESPONSES TO PROPOSAL INQUIRIES**

**QUESTION 1:**

Q: What is the expected effective date of the contract?

A: December 1, 2022.

**QUESTION 2:**

Q: When does the contract expire?

A. The NHLC reserves the right to negotiate the length of the agreement with the vendor selected through the RFP process, if any. Typically, the NHLC enters into agreements with three-year terms.

**QUESTION 3:**

Q: Will there be a potential for extension years?

A: Any contract resulting from this RFP may include an option to extend beyond the initial term, so long as the contractor is performing well.

**QUESTION 4:**

Q: What is the response time required for any emergencies?

A: The NHLC requires a call back from the vendor within 30 minutes of the NHLC's notification of an emergency need. Then the NHLC and vendor will then agree upon a time for on-site arrival based on the location and the urgency of the situation.

**QUESTION 5:**

Q: Will we be allowed to charge for travel time

A: Travel time is to be included in proposed rates.

**QUESTION 6**

Q: If we are not allowed to charge for travel time, will we be able to provide another pricing breakdown for remote locations, such as the sites near the Canadian border?

A: No. Proposed rates should include all travel time.