INQUIRIES AND RESPONSES TO RFP 2026-02 – TIME CLOCKS

QUESTION 1. Will the NHLC consider a switch to the contractor's proprietary time clock hardware?

ANSWER: **No**

QUESTION 2. Will the NHLC be open to a Hardware-as-a-Service (HaaS) model with a 2 hour response time?

ANSWER: **No**

QUESTION 3. NHLC is changing from Lawson to Work Force Management. Jantek doesn't have this interface currently but can probably create the interface. Could an import file layout be provided?

ANSWER: **This transition relies upon a project that is underway within the Department of Administrative Services. During the NHLC participation in the test phase of that project, a finalized template will be provided to the selected vendor. Should such a file become available prior to a vendor being selected, the file will be posted publicly with the RFP documentation.**